CRBS Systems Support Wiki

Common Requests and Support

<table>
<thead>
<tr>
<th>Bag</th>
<th>Laptop</th>
<th>Bar Chart</th>
<th>Blueprint</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request an Account</td>
<td>Request New Hardware</td>
<td>Request Server or VM</td>
<td>Access NCMIR Webmail</td>
</tr>
<tr>
<td>Reset Password</td>
<td>Report a Problem</td>
<td>User Support</td>
<td>Developer Support</td>
</tr>
</tbody>
</table>

Contact us on slack in the #_support or #devops channel.

Additional Support Options and Self-Help Resources

**User Support**
- CRBS General Info
- CRBS Home
- Directories Quotas and Reservations
- Data Storage Info
- (aka Thumper Space)
- Email Info
- How To ...
- Network
- Performance Issues
- New organization for NCMIR data
- Troubleshooting
- Wiki Tutorial

**Developer Support**
- Atlassian Info - Jira, Confluence, Bamboo, Fisheye, Crucible, Crowd, Clover, etc.
- CVS
- Docker - creating a new image for an application
- Docker Installation CentOS 7
- Docker tips
- Emacs tricks
- Fetch part of an image stack from the processing portal or via API
- iRODS info
- Linux Info
- Mercurial
- Perl
- Releasing Open Source Software at UCSD
- SVN
- Tips and Tricks
- Tomcat Info
- Triton
- Troubleshooting - Developers
- Using Screen to disconnect /reconnect to Linux sessions

**Email How-Tos**
- Access NCMIR Email from a browser
- Associate an email address with a Google account
- Configure an Email Client
- Forward NCMIR E-mail
- Send Email from non-UC ISP
- Use Mailing Lists

**Project Wikis**

- CRBS Projects
- CAMERA
- NIF
- SOM
- NCMIR
- SLASH

⚠️ To check the status of CRBS Systems, see our issue blog, or our status page.